



What do you need for your submission?

Are you improving your customer or employee experience? If so, we want to know about it!

Our judges will evaluate entries based on:

- Unique approaches and creativity
- Whether the project impacted multiple areas of the organization
- Metrics and results of the work
- Overall impression

If you have questions, visit www.esource.com/contact-us.

Here's the information you'll need for your entry.

1. Please enter your contact information.
 - Name
 - Email address
 - Title
 - Utility name
 - Phone number
2. Is this a residential customer experience, business customer experience, or employee experience initiative? (Choose one.)
3. Please describe your program.
4. Why would you characterize this as an achievement?
5. What are the results of this initiative (provide data if available)?
6. If your award application includes videos or supplemental materials, you can upload them below.