



# Billing and payments with Ameren

## Consulting case study

May 6, 2021

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Ameren wanted to better understand how its customers receive, interact with, and pay their utility bill—all while getting a better understanding of the overall sentiment around customers' digital billing and payment experience. The utility tapped E Source to help identify and prioritize solutions.

Do you need help developing a better digital billing and payment strategy? Learn how [E Source Management Consulting](#) can help you meet your goals.

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