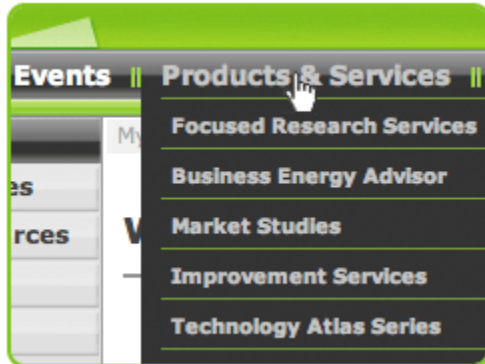




Tips for Using esource.com

We'll be making changes to the E Source web site throughout the year, launching enhancements designed to make it easier for you to find the E Source information you need quickly and efficiently. These are a few of the features we thought you might want to know more about:

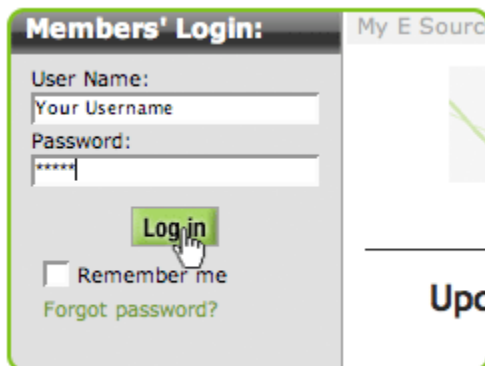


The black navigation bar at the top of the page provides access to public information **About E Source** and about the **Products & Services** we offer. Just highlight and select a particular product or service to learn more about it.

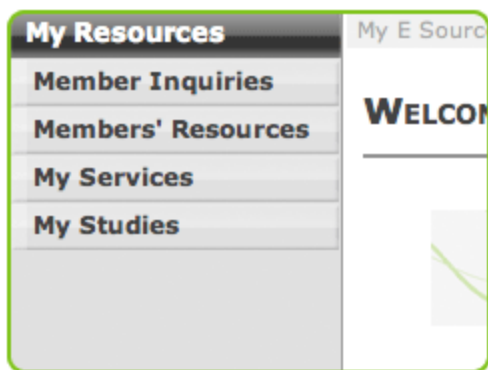
(If you're already an E Source member, log in and look for **My Services** in the gray navigation bar on the left. Links there will allow you to access content for the services your organization subscribes to.)



You can return to the E Source home page at any time by clicking on **My E Source** at the far left in the black navigation bar.



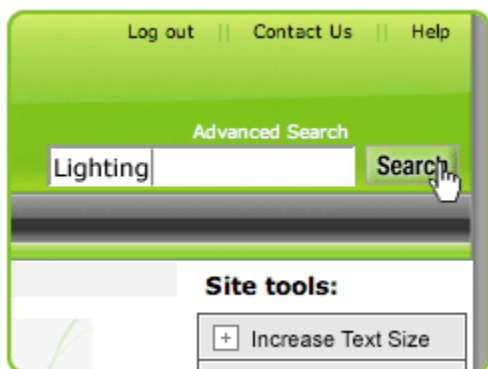
The **Members** section of the web site is password-protected. To access the services your organization subscribes to, you'll need to log in using your user name and password. If you've forgotten your password, please click [Forgot password?](#) to receive that information via e-mail.



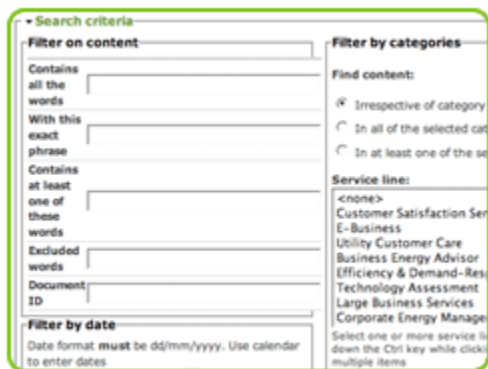
Once you log in, the heading for the left (gray) navigation bar will change to **My Resources**. The navigation options listed there will give you access to the resources your organization subscribes to.



If you click on **My Services** in the left navigation bar, you'll find links to the services your organization subscribes to. In this example, the member has access to all content for the *E Source E-Business Service* and the *E Source Efficiency & Demand-Response Programs Service*.



The new site offers an improved **Search function**. Simply enter a term into the search box at the top right corner of the page and the entire site will be searched for your requested term.



To do a more targeted search, click the link for **Advanced Search**. Just enter terms into the **Additional search criteria** boxes in the left-hand column to look for information by author, title, keywords, date, event, data source, or report number. The boxes in the right-hand column also give you the option of sorting and filtering resources by service or by publication type.

If you have questions about the E Source web site or need help getting to the Member's Resources section, please contact [Customer Service](#) at 303-345-9135.