



E Source helps businesses make better, faster energy-related decisions.

Our energy experts have answered more than 8,000 questions from our members over the past three years. This guidance helps:

- **Utilities** advance their efficiency programs and enhance customer relationships
- **Large corporations** use and manage energy more efficiently

Explore Our Products and Offerings

Discover how we can help you save time and make more-informed decisions.


By Industry

Choose an option

By Business Need

Choose an option

What's New at E Source



NEW DIRECTOR OF CUSTOMER EXPERIENCE

We're pleased to announce the hiring of Maureen Russolo as the new director of utility customer experience. [Download the pdf.](#)

In Memoriam: Michael Reid (1953–2011)



E SOURCE VIDEOS

Check out the *PowerWalking* series with our "man on the street," Bill LeBlanc, as well as other E Source productions.

Watch our videos.



24TH ANNUAL E SOURCE FORUM

September 18–22, 2011
Westin Denver Downtown
Denver, Colorado

www.esource.com/forum2011



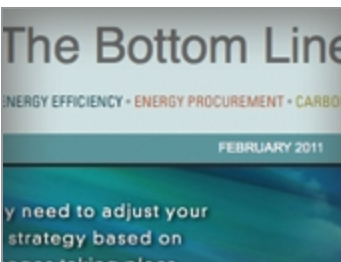
2011 E SOURCE RESIDENTIAL ENERGY- USE STUDY

Want data about your customers' program participation, behavior, segments, and attitudes toward your utility? [Learn more.](#)



E NEWS

This free e-mail newsletter for utilities offers insights, observations, and information about the retail energy industry. [Learn more.](#)



THE BOTTOM LINE

This free e-mail newsletter for corporate energy, procurement, and GHG managers helps them manage energy's financial impact. [Learn more.](#)



Michael Reid, a thought leader in the energy-efficiency world and long-time E Source employee, passed away on December 16, 2011. He was at home, surrounded by family and friends at the time. We miss him greatly. Michael knew more about our field than just about anyone and he was generous with that knowledge. Not only did he share his insights with the world through his many publications, but his kindness and patience for mentoring junior staff at E Source will long be remembered. In addition to his career at E Source, Michael worked at the Alliance to Save Energy and the consulting company Barakat & Chamberlain. He's also remembered for his great love of Irish music and for his devotion to his family. To learn more about Michael and his career, please see the remembrances posted by E Source employees on the [E Source blog](#).

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